



Above: The Story Bridge and city skyline. Right: Elvis Soiza, Les Clefs d'Or President.



# LES CLEFS D'OR

by Elvis Soiza Chief Concierge, Sofitel Brisbane Grand Central

**MY FELLOW CONCIERGE** and I would like to warmly welcome you to Brisbane. It is our pleasure to take care of your every need during your stay in our beautiful city. We are at your service so please do not hesitate to visit your concierge desk for bookings, advice, questions or simply to chat on your way out the door.

Every capital city around the world has its own history, culture, restaurants and areas that epitomise everything that is great about that city. Brisbane, like other major cities, has its own highly desirable places and as a visitor the key is to find the area and destination that is right for you.

Brisbane is a world-class metropolis and is now considered the most important Australian city outside of the Sydney/Melbourne axis, attracting a league of professionals, businesses, families and visitors who are helping to shape and foster Brisbane's unique lifestyle and experiences.

Approximately 60,000 people every year are flocking to South East Queensland to call it home. This is due to the renewed sense of independence and urban sophistication that Brisbane has undergone which makes it a truly chic and cosmopolitan city. Add to this the city's own swag of innovative style leaders and it's wealth and determination in the business community and you will understand why

Brisbane is flourishing, not only in the Central Business District but also on its urban fringes, in the city's sought after multiethnic, modern suburbs.

On behalf of all the concierge teams in Brisbane, we welcome you to enjoy all the benefits that Brisbane can provide you during your stay, helping you to discover what's on and where you can find it, but most of all we hope that you have an enjoyable and memorable stay.

## LES CLEFS D'OR MEMBERS

### International

3RD VICE PRESIDENT Colin Toomey,  
The Shangri-La Hotel, Sydney

### Australian Chapter

PRESIDENT: Elvis Soiza, Sofitel Brisbane Grand Central  
SECRETARY: Michael Anderson, The Observatory Hotel  
TREASURER: Steve Ciric, Hilton On The Park

### Queensland Members:

COLIN KEANE,  
The Sebel & Citigate Brisbane  
DOROTHEA VONGNIELINSKI,  
Brisbane Marriott Hotel  
SHANE EDWARDS, Sofitel Gold Coast  
DEREK FENN, Palazzo Versace

[www.lesclefsdoraustralia.org](http://www.lesclefsdoraustralia.org)