



Top: Franco Jewellers.  
Above left: Christian Espino. Above right: Steve Ciric.

**RECENTLY, MEMBERS** of Melbourne's concierge community visited Franco Jewellers, a family run business at the "Paris" end of Collins Street, to familiarise ourselves with their range of jewellery and Swiss watches. Our hostesses Connie, Daniela and Silvana were happy to show us several pieces incorporating black diamonds, which was something of a revelation to those of us who weren't actually aware diamonds came in any form other than clear or perhaps occasionally pink! Afterwards we had dinner at Il Bacaro, a favourite destination for hotel guests seeking fine Italian food in an authentic atmosphere

# LES CLEFS D'OR

by Peter McBrearty VICTORIAN STATE DELEGATE

with a true sense of hospitality. Several of our normally hard to impress members were seen sitting with their eyes blissfully closed as they savoured the delicate flavours of quail, which was just one of a number of sublime dishes placed tasted that evening.

Major movements continue to occur on the Melbourne concierge scene. Steve Ciric has departed Hilton on The Park and assumed the position of Chief Concierge at The Westin Melbourne, and long time Chief Concierge at the Grand Hyatt Melbourne Christian Espino has been tempted to cross the sea to assume the position of Chief Concierge at the Mira Hong Kong. Congratulations to both Steve and Christian who are both long term and highly experienced members of our concierge family and obviously appreciated as such. While we are all sad to see Christian leave Melbourne, none of us have any doubt at all he will prove to be an asset both to the Mira and also the overall Hong Kong concierge community. With an increasing number of approaches from interstate, and more recently, from overseas properties, corporate concierge companies

and hospitality recruitment agencies, it would seem the domestic Les Clefs d'Or concierge are becoming quite sought after and may eventually become as rare a sighting in Melbourne and other Australian cities as the Tasmanian Tiger!

## LES CLEFS D'OR

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3RD VICE PRESIDENT Colin Toomey,  
The Shangri-La Hotel, Sydney

### Australian Chapter

PRESIDENT: Elvis Soiza, Sofitel Brisbane Grand Central  
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RONNIE CHONG, Bayview On The Park  
BEN DAVIES, The Langham, Melbourne  
JOHN ELMAS  
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