



The Sydney Opera House.

LES CLEFS D'OR

The International Concierge Association

THE WEEKS AHEAD are looking particularly busy for Les Clefs d'Or members as we countdown to a number of major events scheduled during June and July. Although Sydney hotels are generally a little quieter during the winter months there will be plenty of activities scheduled around the city for our local concierge.

In early June we head to the Shangri-La Hotel Sydney to participate in a Concierge Forum hosted by the Australian Hotels Association (AHA) and Tourism NSW. As key hotel staff dealing directly with visitors to our city we are being asked to share our views on ways to improve the provision of information to our guests and how to enhance the overall visitor experience to Sydney. Underlining the importance of this new initiative, the Minister for Tourism, Jodi McKay will address the forum and we congratulate both the AHA and Tourism NSW for taking steps to consult the industry directly in planning for the future.

On 16 June we return to the northern foyer of the Sydney Opera House for the

Les Clefs d'Or/WHERE Magazine Concierge Workshop. The workshop provides an opportunity for local attractions, suppliers and retailers to engage with local concierge in extolling the virtues of their products. The success of the inaugural event held last March has ensured a keen interest in this year's event and again we will be expecting a strong turnout on the day.

Next month we welcome members from across the country for the society's Annual General Meeting in Sydney. The meeting scheduled for Friday, 16 July will bring together all of our interstate members as well as the New Zealand Executive Committee. Our thanks to Michael Anderson of The Observatory Hotel and Peter Brown of Four Points by Sheraton for their work in putting the program together and to their respective hotels for providing meeting venues over the period. As always, members will be expecting an interesting and rewarding weekend.

Finally on Saturday, 17 July the Four Seasons Hotel Sydney plays host to the Les Clefs d'Or Concierge Ball. The highlight of our social calendar is a black tie charity event with nearly 500 guests in attendance.

This year's Winter Wonderland Ball is once again heading for a sellout, so be sure to contact Ron Greedy at The Westin Sydney on 8223 1164 or ron.greedy@westin.com to secure your ticket.

LES CLEFS D'OR

International

3RD VICE PRESIDENT Colin Toomey,

The Shangri-La Hotel, Sydney

Australian Chapter

PRESIDENT: Elvis Soiza, Sofitel Brisbane Central

SECRETARY: Michael Anderson, The Observatory Hotel

TREASURER: Steve Ciric, The Westin Melbourne

JASON ABERIN, Hilton Sydney

VICTOR BARAYA, Radisson Plaza

PETER BROWN, Four Points by Sheraton

RON GREEDY, The Westin Sydney

JAIME LACHS, The Westin Sydney

GARY LEE, The Westin Sydney

MARK MUSUMECI, Blue, Sydney

MARK PEYTON, Sofitel Wentworth Sydney

JORGE SOUSA, Four Seasons Hotel Sydney

JUNAIDI SUSANTIO, Park Hyatt Sydney

HIDETAKA TANAKA, The Westin Sydney

SUNNY TOGIAVALU, Sheraton On The Park

TROY VAGG, The Shangri-La Hotel, Sydney

MAGDI ZARZOUR, Stamford Plaza Sydney Airport

www.lesclefsdoraustralia.org



Ellerston Gems by Giulians

Gary Coffey was inspired by the intricacies of a watch movement when he began to design his pieces incorporating the Ellerston Sapphires. Tubular tubs of glass encase the sparkling pink stones, giving them freedom to move and dance like falling stars capturing light from all sides, whilst cords of silk challenge, adding a softness of texture. To present the stones in an alternative light, Gary has called on tradition and nestled perfect pink sapphire buds, amongst foliage of white gold and diamonds to create floral delights that would be at home in any beautiful garden.

The marriage between the two entirely different styles only enhances the versatility of these appealing and beautiful stones. Giulians has gained an enviable reputation for one of the most inviting showrooms in Sydney where the atmosphere remains relaxed.

Visit Giulians at Cnr of George & Bridge Streets Sydney.
Telephone: 9252 2051. www.giulians.com

