



Luk Chai and newborn Pathi Harn, Taronga Zoo. Photo Lorinda Taylor.

CONCIERGE LAND IS a wonderful, strange, intoxicating and highly addictive realm. Every day has the potential to offer new challenges, you have a unique opportunity to interact with an extremely wide variety of people; you befriend them, become their confidante and even their father confessor. As a concierge you have that rare opportunity of making the magic happen, in both a physical and an emotive sense.

For a concierge, and guests alike, Sydney is a very enticing mistress and her charms are many. One of the things that I look for when suggesting a tourism product to visiting guests is something that offers an interesting point of difference. In essence, we look to recommend a product that is unique, whilst providing a quintessential Australian experience. In my opinion the foremost amongst these is Taronga Zoo. Uniquely the experience begins, not at the Zoo itself, but rather from Circular Quay where you can board a harbour ferry or Captain Cook Cruises Sydney Harbour Explorer

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By Michael Anderson, Secretary

for the ride across the harbour. Once at the Zoo Wharf it's a short meander to the Sky Safari (enclosed Cable Car) that provides a relaxing way to navigate your way up the Zoo's natural incline to the main entrance. It also showcases a wonderful overview of the Zoo and a stunning panorama of Sydney city.

Taronga Zoo has two tours that present not only an insight into Australia's native animal life but also offer an intimate portrait into the uniqueness of the species involved. The Australian Wild Experience offers a two-hour behind the scenes tour with staff that specialise in the care and wellbeing of the Australian animals on exhibit, while the VIP Gold Tour offers an informative format to Australia's unusual wildlife that includes excellent photographic opportunities with kangaroos, wallabies, birds, wombats, echidnas and reptiles.

Both the Australian Wild Experience and the VIP Gold Tour are products that I am proud to recommend and endorse as they demonstrate the ability of Taronga Zoo to create a product that redefines the guest experience.

The guest feedback about these two tours is remarkable and without exception whichever tour they experience becomes one of the defining tourism highlights of their visit.

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Ellerston Gems by Giulians

Gary Coffey was inspired by the intricacies of a watch movement when he began to design his pieces incorporating the Ellerston Sapphires. Tubular tubs of glass encase the sparkling pink stones, giving them freedom to move and dance like falling stars capturing light from all sides, whilst cords of silk challenge, adding a softness of texture. To present the stones in an alternative light, Gary has called on tradition and nestled perfect pink sapphire buds, amongst foliage of white gold and diamonds to create floral delights that would be at home in any beautiful garden.

The marriage between the two entirely different styles only enhances the versatility of these appealing and beautiful stones. Giulians has gained an enviable reputation for one of the most inviting showrooms in Sydney where the atmosphere remains relaxed. Visit Giulians at Cnr of George & Bridge Streets Sydney.

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