



The Australian and New Zealand members attending the Les Clefs d'Or International Congress.

WHILE MOST OF Europe has been blanketed in snow over the past few weeks, we thankfully experienced much milder conditions in Lisbon during the recent Les Clefs d'Or International Congress. The meeting held in late January was well attended with over three hundred visitors from around the globe, many of them from neighbouring countries in Western Europe, along with a strong representation from Asia and North America. Although Australia and New Zealand only had four members in attendance it was still an impressive contingent with both National Presidents joining our Director of Zone, Gustavo Concha, and 3rd Vice President International, Colin Toomey, in making the long journey to Portugal.

As usual the Congress presented a wonderful networking opportunity for the concierge involved, many of whom have relied on the help and assistance of their colleagues during the difficulties of the past year. Members also attended a number of workshops and seminars during the five-

LES CLEFS D'OR

The International Concierge Association

day meeting. With global visitor numbers slowly starting to improve most guest presenters spoke with a sense of optimism for the upcoming year, notwithstanding the obvious challenges that still lay ahead.

A highlight of the Congress was the acceptance of Dubai/UAE as the 40th National Section of Les Clefs d'Or. Our friends in the Middle East have worked tirelessly in seeking admission to the Society and their efforts have been duly rewarded. No doubt this historic achievement will be the focus of celebrations during the proposed Executive Committee meeting to be held in Dubai later this year.

Congratulations as well to our colleagues in Canada who will be hosting the 2011 World Congress in Toronto, Ontario.

Finally, our best wishes go out to Chris Traill, Chief Concierge of the Park Hyatt Sydney who is moving on after 13 years of service at the iconic Sydney property. Although only a recent recipient of the Society's golden keys, Chris has been an active member of the local concierge community for many years and will be greatly missed by his many friends in the industry. On a brighter note we welcome back our friend Magdi Zarzour who was

recently appointed Chief Concierge at the Stamford Plaza Sydney Airport Hotel. Congratulations and best wishes for the new role Magdi, it's great to have you back in the family.

LES CLEFS D'OR

International

3RD VICE PRESIDENT Colin Toomey,

The Shangri-La Hotel, Sydney

Australian Chapter

PRESIDENT: Elvis Soiza, Sofitel Brisbane Grand Central

SECRETARY: Michael Anderson, The Observatory Hotel

TREASURER: Steve Ciric, Hilton On The Park

JASON ABERIN, Hilton Sydney

VICTOR BARAYA, Radisson Plaza

PETER BROWN, Four Points by Sheraton

RON GREEDY, The Westin Sydney

JAIME LACHS, The Westin Sydney

GARY LEE, The Westin Sydney

MARK MUSUMECI, Blue, Sydney

MARK PEYTON, Sofitel Wentworth Sydney

JORGE SOUSA, Four Seasons Hotel Sydney

JUNAIDI SUSANTIO, Park Hyatt Sydney

HIDETAKA TANAKA, The Westin Sydney

SUNNY TOGIAVALU, Sheraton On The Park

CHRIS TRAILL, Park Hyatt Sydney

TROY VAGG, The Shangri-La Hotel, Sydney

MAGDI ZARZOUR, Stamford Plaza Sydney Airport

www.lesclefsdoraustralia.org



Ellerston Gems by Giulians

Gary Coffey was inspired by the intricacies of a watch movement when he began to design his pieces incorporating the Ellerston Sapphires. Tubular tubs of glass encase the sparkling pink stones, giving them freedom to move and dance like falling stars capturing light from all sides, whilst cords of silk challenge, adding a softness of texture. To present the stones in an alternative light, Gary has called on tradition and nestled perfect pink sapphire buds, amongst foliage of white gold and diamonds to create floral delights that would be at home in any beautiful garden.

The marriage between the two entirely different styles only enhances the versatility of these appealing and beautiful stones. Giulians has gained an enviable reputation for one of the most inviting showrooms in Sydney where the atmosphere remains relaxed.

Visit Giulians at Cnr of George & Bridge Streets Sydney.
Telephone: 9252 2051. www.giulians.com

